

# Syed Satham Hussain M

## Senior IT Network | System Administrator

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### Forte

Experienced IT Administrator possessing strong IT infrastructure knowledge and hands on experience working with current technology for **over 6 years in the IT Industry**. Excellent **interpersonal and presentation skills** with vast experience in designing and implementing IT solutions. Expertise in **designing network architecture, data analysis and technical writing** with proven record of achievements in the same. Also provides **Freelancing** for IT Infrastructure Support and complete **web-based ERP solutions, Website development and maintenance**.

#### AREAS OF EXPERTISE

**IT Infrastructure management**

**IT Networking**

**IT Security**

**Windows Server**

**Administration**

**Disaster management**

**Virtualization**

**Resource vendor management**

**Website development/hosting /maintenance**

**Web Based ERP solutions**

#### PERSONAL SKILLS

#### WORK EXPERIENCE

##### (I) David & William Brand and Communications



IT Infrastructure & System Administrator | Web Developer Sep 2019 - Pres

Implementing & Maintaining IT Infrastructure- servers, Websites, backup services and ERP software.

##### Roles and Responsibilities:

- **Design and Configuration** of Devices -Router, Firewall, and Switches.
- Designing and implementing feasible IT solutions that meet the specified requirements and budget.
- Monitoring All the network Devices- **Router, Firewall, Network Switches, VLAN**
- **Managing** Office 365, MS Azure & AWS instances, S3.
- **Configuring & Monitoring** Cisco, HP & FortiGate devices
- **Managing Backup Services** like AWS S3, Cloudberry & Acronis.
- **Developing & Maintaining** websites.
- **Handling Windows Server 2016 & Biometric Devices** and All CCTV DVRs.
- **Handling Ticketing** Systems and maintaining IT Documents

##### (II) IQRA Group



Senior IT Network/System Administrator

Sep2015- 2019

Managing the IT Network & Server Administration of the Head office and the 4 Institutions within the group. Implementing and maintaining IT infrastructure, IT security and telecommunication services for the same.

Team Player

Decision maker

Leadership skills

Communication/Negotiation Skills

IT COURSES AND CERTIFICATIONS

CCNA – (Certification)

CCNP

MCSA

VM WARE

OFFICE 365

Roles and Responsibilities:

- **Design and implement LANs, WANs, network segments, Internet and Intranet systems.**
- Implementing new IT projects that meet the specified requirements and budget.
- Continuous **Upgrade of IT infrastructure** by implementing modern technologies like **Firewall UTM, Mobile Device Management Solutions (MDM), Office 365 suite, Google Apps suite, Win AD, DNS, DHCP, GPO, Security systems, Telephony and Network Switches & Managing Cloud host in AWS.**
- Actively **diagnose clients TCP/IP, DNS, and WINS** related network connectivity issues.
- Monitoring All the network Devices (**Router, Firewall, Network Switches VLAN**)
- Maintaining **FortiGATE & Cisco firewall 300c ,600c And Cisco & HP Switches** for all our schools
- Maintaining **Windows Server 2012R2 ,2016.**
- Maintaining **Citrix server & Biometric Devices and All CCTV DVRs.**
- Managing **VMWare and Hyper-V & Ticketing System.**
- **ERP – Microsoft Dynamics 365** implementation.
- **Handling Backup services** like Windows backup, Acronis & NetBackup.
- **Documentation** of IT device/service usage **Policies and IT security** policies.

(II) Sansbound networking Solution – India

Senior IT Administrator

July 2014 - Aug 2015

Roles and Responsibilities:

- Troubleshooting IT network devices & servers, Applications and System log events using **Arc-Sight** to identify abnormal system behaviors.
- **Windows Server (2008 ,2012 &2012 R2)** maintenance.
- **Network-based printers, copier, scanners** installation and maintenance.
- Day to day **system backups, software updates** and updating **anti-virus** software definitions.
- Installation and configuration of **wire and wireless routers, hubs, and WAN and LAN interface configuration bridges**
- Implementation of **TCP/IP and related services, such as DHCP, DNS & WINS server**
- Managed domain user accounts, computers and security.
- Configuration of **inter-VLAN routing**
- IT documentation, Report writing, Presentation and Training of Academic and non-academic staff.
- Attending meeting with SLMT and clients on a regular basis to discuss IT policies and planning.

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## TECHNICAL SKILLS:

<b>Network Device Configuration</b>	<ul style="list-style-type: none"><li>● Firewall UTM, Controller Based Access Points, Router- switch (HP, Cisco/D- Link Fortigate), Windows Server.</li><li>● VLAN, VPN, MPLS, RIP, OSPF, HSRP, PPP, STP.</li></ul>
<b>Security Related&amp; IP Telephony</b>	<ul style="list-style-type: none"><li>● Firewall UTM, IPsec Antivirus, Avaya &amp; Cisco</li></ul>
<b>Server Configuration</b>	<ul style="list-style-type: none"><li>● ADDS 2008/2012, &amp; 2016, DNS server, VLAN, DHCP Server, Proxy server, web</li><li>● server (IIS), File server (FTP), Firewall, Printer server, RAID, Backup and Recovery.SQL Server, Citrix.</li></ul>
<b>Operating system</b>	<ul style="list-style-type: none"><li>● Windows Server 2003, 2008, 2012, Windows Client XP, Vista, Win 7, Win 8,10, Mac OS and Linux</li></ul>
<b>Hardware</b>	<ul style="list-style-type: none"><li>● PC Assembling and Printer troubleshooting.</li></ul>
<b>Software/Applications</b>	<ul style="list-style-type: none"><li>● Office 365, MS Word, Excel and PowerPoint, SharePoint, One Drive WordPress, AWS ,S3,MS AZURE, Google Apps.</li></ul>

## ACADEMIC QUALIFICATIONS

- **B. Tech Information Technology** 2008-2012  
James College of Engineering and Technology
- **Higher Secondary Education** 2006-2008  
St Mary Convent Goretty Higher Sec School

## ACHIEVEMENTS

- Successfully delivered full web-based ERP solution and website to Pendulum Logistics.
- Awarded for the Best IT support Team lead in the Group (IQRA)-2017
- Trainer and IT admin of the Year 2015-16.

## DECLARATION

I hereby declare that the information provided above is true to the best of my knowledge.

